

Govt.Doon Medical College, Dehradun
Uttarakhand

RE-TENDER DOCUMENT

FOR PROCUREMENT

OF

**(RF INTERNET LEASED LINE CONNECTIVITY OF
REQUIRED MBPS SYMMETRIC BANDWIDTH WITHOUT
ANY COMPRESSION FACTOR (FULL DUPLEX,
DEDICATED (1:1), UNSHARED AND UNCOMPRESSED
WITH MAINTENANCE)**

1.	Tender Sale Start Date	13.05.2021 At 11:00 AM
2	Last Date of Submission of Tender	24.05.2021 At 12:30 PM
3	Opening of Technical Bid	24.05.2021 At 03:30 PM
4	Tender Fees	Rs. 1180.00
5	Earnest Money (FDD/Bank Guaranty)	Rs. 15000.00

Principal
Govt Doon Medical College,
Dehradun

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Govt.Doon Medical College

Dehrakhas, Patelnagar, Dehradun (Uttarakhand), Phone No. (0135) 2726021

Bid Ref. No. GDMC/TEN/NET/2021-22/4607

Dated:- 12.05.2021

TENDER NOTICE

Govt Doon Medical College, Dehradun invites tender from ISP or their authorized firms in two-bid format for RF Internet leased line connectivity of required Mbps symmetric bandwidth without any compression factor (Full Duplex, dedicated (1:1), unshared and uncompressed with maintenance at the Institute as per the specification given in the tender documents and other details can be obtained from the website: www.gdmcuk.com.

- 1. Availability of Bid documents and mode of submission:** The bid document is available online on institute web site www.gdmcuk.com from 13.05.2021. The bidder may download the document from above mentioned website. For submission of the bids bidder is required to submit all documents in physical form in two envelopes (Technical & Financial) to Govt. Doon Medical College, Dehrakhas Patelnagar, Dehradun before last date & time of tender closing either by registered post/currier or by hand. Failing which bid shall be declared non-responsive.
- 2.** Last date/time for receipt of Bid is 24.05.2021 (12:30 P.M, IST)
- 3.** Earnest money shall be in the form of Bank Guarantee/FDR of any Nationalized Bank/Scheduled bank in favour of Principal, Govt. Doon Medical College, Dehradun (Uttarakhand) (to be valid for a period of 1 year). Exemption in EMD & Tender Fees as per the order of uttarakhand Govt 261/VII-2-14/143-m|ksx/2003 On dated 19 March 2014. Bidders see the govt order for Exemption in EMD & Tender Fees.
- 4.** Technical Bid shall be opened on 24.05.2021 (03:30 P.M, IST) onwards by the prescribed committee.
- 5.** Price bid of qualified bidders only shall be opened on the date and time specified by the of Principal, Govt. Doon Medical College, Patel Nagar, Dehradun. No claim in this regard what so ever it may be shall be accepted by the department.
- 6.** The Principal, Govt. Doon Medical College, Dehradun reserves the right to reject any or all the tenders without assigning any reason thereafter.
- 7.** All other relevant conditions of the tender process can be seen from the instructions to bidders in bidding documents.

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Tender Documents

Govt Doon Medical college, Dehradun invites tenders from bidders having relevant experience, in two bids format for procurement of RF Internet leased line connectivity of required Mbps symmetric bandwidth without any compression factor (Full Duplex, dedicated (1:1), unshared and uncompressed) with last mile connectivity on RF for a period of one year (extendable another one year on the basis of performance) at the Institute & Hospital. This includes setting up of last mile connectivity using RF technology, supply & installation of necessary equipment, deploying of cable up-to Ethernet Port of existing Local Area Network.

Pre-Qualification /Eligibility Criteria:

The bidder should satisfy the below mentioned criteria and should invariably submit valid documentary evidence to support the eligibility claim:

1. The bidder should be a company registered under the Companies Act, and should have been in the business for more than 3 years. The following documents may be submitted in support
 - (A) Copy of Certificate of Incorporation,
 - (B.) Copy of Memorandum & Articles of Association.
2. The average turnover of the bidder for past three financial years should not be less than Rs.15.00 Lakh (Rupees Fifteen Lakh only) and submit the following:-
 - (A) Certification from a Chartered Accountant (CA) / firm of CAs certifying turnover in the last three financial years
 - (B) Copy of PAN Card.
 - (C) GST registration certificate.
3. The bidder should not have been debarred or blacklisted by any Central / State Government or any State Government Department(s) and the bidder should not have any litigation pending in any of the Court(s). An affidavit to that effect on Non-Judicial Stamp paper of 100/-duly notarized shall be enclosed with the technical bid. The Performa of the affidavit is attached with the tender as Annexure –A.
4. Bidder must have a valid Category “A/B Class” ISP / UASL license from Government of India. Copy of document showing ISP License No. (with date) along with a copy of the License Agreement for the provision of Internet Service issued by Government of India/TRAI/DoT to be enclosed in the technical bid .
5. Bidder has to submit past experience certificate of similar services have been provided should be furnished with particulars like name of the organization, bandwidth supplied, contract start date, contract end date, name, address & phone number of contact person and certificate of satisfactory services form that organization.
6. The bidder must have to provide contact of support with 24 X 7 X 365 supports. List of support person must be enclosed with technical bid enclosed.
7. Bidder should have online tools to monitor the link performance.
8. The bidder should have adequate bandwidth at the backend to provide the service

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9. The bidder shall be required to submit the Earnest Money Deposit (EMD) for an amount of 15000/- (Rupees Fifteen Thousand only) which is refundable.
10. The bidder should ensure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks. Bidder shall be responsible for making all the payments towards the local loop charges / rentals / WPC charges etc.
11. The bid of any bidder who has not complied with one or more of the conditions of eligibility criteria and / or fail to submit the required documents as required / or mentioned in tender document are liable to be summarily rejected.
12. The Institute reserves the right to reject any or all tenders, wholly or partly or close the tender at any stage prior to the award of contract without assigning any reason whatsoever.

LOCAL CONDITIONS:-

It shall be the responsibility of each tenderer to fully inform / acquaint / familiarize itself with local conditions and factors, which may have any effect on the execution of services to be rendered under the contract. All bidder(s) intending to bid shall visit and make themselves thoroughly acquainted with the local site conditions. The Institute shall presume that the tenderer has understood and agreed that all the relevant factors have been kept in view while submitting the bid. No financial adjustment arising thereof shall be permitted by Institute, on the basis of any non-clarity of information about local conditions being pleaded by the bidder. Further, no claim for any financial adjustment shall be entertained by the Institute under any circumstances as part of the contract awarded on this tender document.

VALIDITY:-

Quoted rates must be valid for a period of 365 days from the stipulated last date of submission of bid. The overall offer for the assignment and tenderer(s) quoted price shall remain unchanged during the period of validity. In case the tenderer(s) withdraws, modifies or changes his offer during the bid validity period, the earnest money deposited paid by him shall be forfeited without assigning any reason thereof. The bidder(s) should be ready to extend the validity, if required.

PAYMENT TERMS & CONDITIONS:-

1. 100% of the one-time installation & commissioning charges shall be paid after the uplink of the connectivity, on submission of uplink connectivity test report.
2. Annual Recurring (bandwidth) charges shall be payable on Quarterly basis at the end of the Quarter. For this the Service Provider will raise the bill at least one week in advance before the end of three month period.

FINANCIAL BID:

1. Financial bid should be in the format enclosed with tender.
2. All taxes and cess as applicable will be paid extra.

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3. Income tax will be deducted at source.

AWARD OF CONTRACT:

After due evaluation of the financial bid(s), the Institute will award the contract to the best evaluated responsive bidder (hereinafter referred to as the “Service Provider”).

COMMENCEMENT OF CONTRACT:

The Service Provider shall commence the work from the date of receipt of acceptance of the Letter of Intent (LOI) / work order which shall be accepted by the Service Provider within not more than 10 days from the receipt of the work order or 15 days from the date of issue of said order whichever is earlier.

INSTALLATION & COMMISSIONING:

Project shall be completed within 2 weeks from the date of issue of the Letter of Intent (LOI) / Work order. All the aspects of safe delivery, installation, commissioning and uplink of the connectivity shall be the exclusive responsibility of the Service Provider. If the Service Provider fails to uplink the connectivity by the specified date, then the penalty at the rate of 1% per week of the total order value subject to maximum of 10% of total order value will be deducted and thereafter the offer shall automatically stands cancelled.

PERFORMANCE SECURITY:

The Service Provider shall be required to furnish a Performance Security within 21 days from the date of issue of LOI / work order for an amount equal to 10% of order value in the form of irrevocable bank guarantee by any nationalized bank in prescribed format. The Performance Security as furnished by the Service Provider shall remain valid for a period of three months beyond the date of completion of all contractual obligations of the Service Provider under the agreement to be executed by and between the Institute and Service Provider. In case the period of contract is extended further by the Institute in consultation with the Service Provider, the validity of Performance Security shall also be extended by the Service Provider accordingly so that such Performance Security shall remain valid for a period of three months after the expiry of the obligations of the Service Provider for the extended period.

INSTALLATION & COMMISSIONING:

Project shall be completed within 4 weeks from the date of issue of the Letter of Intent (LOI) / Work order. All the aspects of safe delivery, installation, commissioning and uplink of the connectivity shall be the exclusive responsibility of the Service Provider. If the Service Provider fails to uplink the connectivity by the specified date, then the penalty at the rate of 1% per week of the total order value subject to maximum of 10%

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of total order value will be deducted and thereafter the offer shall automatically stands cancelled.

PERFORMANCE SECURITY:

The Service Provider shall be required to furnish a Performance Security within 21 days from the date of issue of LOI / work order for an amount equal to 10% of order value in the form of irrevocable bank guarantee by any nationalized bank in prescribed format. The Performance Security as furnished by the Service Provider shall remain valid for a period of three months beyond the date of completion of all contractual obligations of the Service Provider under the agreement to be executed by and between the Institute and Service Provider. In case the period of contract is extended further by the Institute in consultation with the Service Provider, the validity of Performance Security shall also be extended by the Service Provider accordingly so that such Performance Security shall remain valid for a period of three months after the expiry of the obligations of the Service Provider for the extended period.

SERVICE PROVIDER OBLIGATIONS:

The Service Provider shall be responsible for providing the Internet leased line connectivity of required Mbps symmetric bandwidth without any compression factor (Full Duplex, dedicated (1:1), unshared, and uncompressed) with last mile connectivity on RF to be terminated at institute campus, with maintenance at all the time throughout the contract period.

1. The Service Provider shall be responsible for Govt Doon Medical College & Hospital campus, commissioning and configuring of hardware and uplink of connectivity.
2. Liaisoning (if required) with other firm(s) for obtaining point to point connectivity between ISP node and Institute, shall be the responsibility of the Service Provider.
3. The Service Provider would insure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links/networks. Service Provider shall be responsible for making all the payments towards the local loop charges /rentals/WPC charges etc.
4. The Service Provider will do preventive maintenance once a month for upkeep of the systems running. The schedule will have to be adhered to strictly by him.

SERVICE LEVEL GUARANTEE:

1. The Service Provider shall provide Internet leased line connectivity of required Mbps symmetric bandwidth without any compression factor (Full Duplex, dedicated (1:1), unshared, and uncompressed) with last mile connectivity on RF at all the time (24 X 7 X 365) at Govt Doon Medical College & Hospital Campus.
2. Network Availability (uptime): More than 99.9% per month.

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3. Downtime Calculation: Downtime shall be calculated as (Total Time –Down Time) X 100/Total Time. Deduction in payment will be made for downtime in the six monthly bills raised by the ISP
4. The response time for attending the faults will be 1 hour after they are reported to the ISP. The ISP will rectify the faults within 2 hours failing which; the bidder will arrange temporary replacements. The services shall be provided 24 X 7 days in a week.
5. Service provider has to maintain internet facility of Govt Doon Medical College and Hospital also.
6. Downtime penalty in percentage of monthly payment-

S.No.	Downtime	Penalty in % on six monthly bil
1	> = 99.9%	0
2	> 95.0 to < 99.9	10

FORCE MAJEURE:

1. The Service Provider shall not be liable for forfeiture of its earnest money / performance security deposit, liquidated damages, or termination for default, if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure.
2. For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Service Provider that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

ARBITRATION:-

1. In case of any dispute or difference arising out of or in connection with the tender conditions / job order and Contract, the Institute and the Service Provider will address the dispute / difference for a mutual resolution and failing which, the matter shall be referred for arbitration to a sole Arbitrator to be appointed by the Institute.
2. The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Dehradun only. The decision of the Arbitrator shall be final and binding on both the parties.

CLARIFICATION:

The prospective bidders requiring any clarification regarding the tender document are requested to contact procurement Section (email id: gdmcprocurementcell@gmail.com.) The procurement Section will respond in writing

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to any request for clarification, which is received not later than the 5 days before last date of submission of Tender. At any time prior to the deadline for submission of bids, the Institute may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder(s), modify the tender document by amendment. The amendment will be published on Institute website. In order to afford prospective bidder(s) reasonable time in which to take the amendment into account in preparing their bid, the Institute may, at its discretion extend the deadline for the submission of Tender.

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**FINANCIAL- BID FOR PROCUREMENT OF INTERNET
LEASE LINE SERVICES**

RF TECHNOLOGY

Name of firm:-

S.No.	Particular	One Time Installation Charges	Rate of Internet leased Line Services for 1 year	Total Rate without Tax
1	Charges of 20 MBPS Internet leased line connectivity			
2	Charges of 60 MBPS Internet leased line connectivity			
3	Charges of 100 MBPS Internet leased line connectivity			

Tax Extra as per applicable

Signature with Stamp

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Govt.Doon Medical College, Dehradun

**FINANCIAL- BID FOR PROCUREMENT OF INTERNET
BROAD BAND SERVICES**

RF TECHNOLOGY

Name of firm:-

S.No.	Particular	One Time Installation Charges	Rate of Internet Broad Band Services Monthly	Total Rate without Tax
1	Charges of 100 MBPS Borad Band Connection Services			

Tax Extra as per applicable

Signature with Stamp